Although we prefer not to confuse our customers with the typical industry jargon, we have incorporated the feature list for your benefit should you still need to compare. If you have any problem in terms of understanding the same, our Syntel Consultants will be more than happy to guide you on their benefits in your specific context.

# NEOS "Lets talk Profits"

## Incoming Calls
### "How NEOS makes a difference!"

- 8 port Auto Attendant (With 8 different user recordable message options)
- Attendant/Operator Console
- Auto Fax Detection
- CLI (Caller Line Identification)
- CLI based Routing
- DISA/DID
- Day Night Mode (Manual/Automatic)
- MSN based Routing (With PRI only)
- Mobile Parallel ring / Mobile Extension#
- Single User Caller Identifier Software

## No need to memorize codes!

- Internal Voice Guidance Prompts
- Bi-lingual Prompts (English & Hindi)

## For the Budget Conscious

- Call Billing
- Call Timeout Facility
- Extension Budgeting
- Least Cost Routing
- Trunk Budgeting
- Least Cost Routing with Centrex

## The misuse prevention brigade

- Class of Service
- Manual & Dynamic Extension Locking
- Restricted & Denied Dialing

## The Usual Basics

- Abbreviated Dialing (Departmental / Global / Free Pool)
- Auto Call Back
- Broker's Call
- Conference
- Call Split
- Call Hold
- Call Park
- Call Pickup (General & Selective)
- Call Forward
- Call Follow-me
- Call Transfer
- External Call Forward#
- Last Number Redial
- Serial Call Transfer
- Walk-in Class of Service

## For the 'I want more!' camp

- Barge-in
- Barge-in Protection
- Boss-Secretary Extension
- Do Not Disturb (DND)
- DND Protection
- CLI Restriction
- Hotline (Immediate & Delayed)
- Junction Grouping
- Listening In
- DOSA#
- Private Junction
- Room Monitoring
- Executive Ring*

## And you thought it's over!

- Alarms (Self/Other)
- Date & Time Setting
- Call Buffer (10000 Calls)
- Call Camp-on
- Closed User Groups
- Departmental Call Hunting
- Distinctive Ringing (Expect KTS)
- Flexible Numbering
- Music on Hold (Default & User Programmable)

## The Intelligent NEOphone

- Backlit LCD (2 and 4 line)
- Clock Display
- Call Queuing (If Operator)
- Calling Number/Name Display
- Direct Station Selector (12 & 24 keys)
- Operator Lock
- Day Night Mode Change (If Operator)
- Menu Driven Options
- Call Waiting Indication & Display
- Missed, Received & Dialed Call Details
- Navigation Keys
- Online Advice of Charge
- Phone Book (only with 4 lines KTS)
- Status Indication (3 Color LEDs)
- Speakerphone (Full Duplex)
- Single Key Feature Access
- Volume Control
- Function Keys

## For the true Digital Connectivity experience!

- ISDN PRI
- Computer Telephony Integration
- Fully Configurable Key Phone System

## If you are a hotel, there's more ...

- Check-in/ Check-out
- Floorwise Room Service
- Room to Room Call Barring
- Single Digit Number Access Setting
- HMS Integration

## For your and our back end staff

- Manual & Block Programming
- Flexibility of Programming via SLT, KTS & PC (Via Hyper Terminal)
- Remote Programming
- Programming Backup (2 levels) *

## For the record : Technical Specifications

- Technology - Digital TDM/ PCM Non Blocking
- Control - Stored Program Control
- Architecture - Distributed Processing
- Operating Voltage - 110 to 275 VAC, 50 Hz
- Power Backup - Battery Charging Circuit
- Temperature - 0 to 50 °C
- PC Connectivity

| Cabinet | Ports | Dimension in mm (L x W X H) | Weight kgs |
|---------|-------|------------------------------|------------|
| 3S | 80 | 297 x 210 x 195 | 4.3 |
| 6S | 128 | 342 x 318 x 190 | 4.8 |
| 8S | 160 | 425 x 200 x 320 | 15.0 |
| 16S | 256 | 795 x 250 x 360 | 21.0 |

\* - Optional
# - With PRI